# Bjørn Andresen Senior Consultant

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### Personal profile



I have more than 30 years of experience with IT and working within Projects in both public and private companies. My tasks have been Project Management, counselling, writing strategies and acquisitions. I have extensive experience from working in groups and co-operation between people and I regard myself as a social person with co-operative and creative features. I like a good challenge.

My initial IT-training was given to me by NSB through a training system devised by R-direktoratet.

### **Key Knowledge**

**Project Management** Large and small projects which comprises of several fag and organisational levels

scattered all over the country. Project Languages: Norwegian and English

Roles: Client/Constructor - Supplier - Counsellor

Planning – follow-up and management

Disciplines: Telephony (Analogue – IP – mobile) – IT(different types of projects) –

Building projects (bathrooms)

Line of work: Public companies (Railway) and Bank / finance

IT-areas Telephony/ Telecomm

PC-network

**Data Communication** 

**PC-experience** I have worked with PC's since the first PC's arrived on the market. I know how to

utilise most standard Microsoft products in use. I have been responsible for and operating a PC-support centre. I have also used several types of programming

languages.

Customers

DnB, DnBNOR, Gjensidige NOR (Bank and Finance)

Jernbaneverket (Railway)

Gardermobanen AS / Flytoget (The Airport Express Train)

#### Relevant experience

2012 - 2013

Customer: DnB
Duration: 8 months

**Project:** Moving of IP telephony to Bjørvika (New main office)

Role Project Manager

**Description:** In the process of moving the main office to Bjørvika one had to make sure that

the IP telephones that were moved and the way they were set up would function from day one. All existing addresses that had IP-telephones were chartered and the infrastructure in their offices in Bjørvika was checked relating to technical rooms, cabling, patching etc. The correct configuration was ensured in cooperation with the different departments. The process of moving office was

conducted according to a very tight schedule.

Achieved result: Successful relocation of IP-telephony to DnBs new main office in Bjørvika

Customer: DnB



Duration: 4 months

**Project:** Conceptual testing and SAT of the IP telephony solution using shared LAN for the

new main office in Bjørvika

Role Project Manager

**Description:** DnB was recommended to to run IP-telephony and their data network in one

physical LAN. The LAN configuration for the new main office in Bjørvika was tested in a LAB-system that was used to test the new concept in relation to the existing IP-telephony solution and the quality of service (QoS). One focused on keeping the system live and being able to communicate properly. Before actually moving into Bjørvika the same set of tests were used to perform a SAT of the

solution within the offices in Bjørvika.

Achieved result: Successful test of concept and SAT for telephony and data transferred over one

physical LAN within DnB

Successful installation of IP-telephony within the new DnB main office in Bjørvika

Customer: DnB
Duration: 2 months

Project: POC (proof of concept)-test of Zeta-fax

Role Project Manager

**Description:** DnB wanted to shift to using one common E-fax solution and the choice was

Zeta-fax as the relevant system. To ensure that the system would work within

the DnB networking platform a Proof of Concept test was performed.

Achieved result: Successful POC-test of Zetafax

Customer: DnB

**Duration:** 2010 – 2012 - 2 years and 3 months

Project: The One Phone project

Role Project support for the Project Manager of the One Phone project

**Description:** All employees within DnB shall only have 1 telephone at their disposal (Either

mobile or traditional). The project catered for the whole country (all offices). Follow-up and quality assurance. The project gave the majority of employees a mobile phone and transferred the existing IP-telephony solution to a new IP-

platform.

Achieved result: Successful implementation of IP-telephony within DnB

Successful shift to a mobile solution for the better part of DnB employees

Customer: DnB

**Duration:** 2011 – 3 months

Project: Continuity test of basic telephony – test of the failover solution.

Role Project Manager

**Description:** The Dnb telephony system has a built-in failover solution that previously had not

been tested properly. The test had to be planned – manned and performed.

**Achieved result:** Successful continuity test for basic telephony within DnB – test of the failover

solution.

Customer: DnB NOR

**Duration:** 2006 – 2007 - 2 years

Project: Roll-out of a new IP Telephony platform for the whole country

Role Counsellor and Project Member

**Description:** A new IP platform was to be acquired and distributed throughout the country (all

offices). Bid- and Purchase process bases on Norwegian Governmental standards

Follow-up of quality and budget.

Achieved result: Successful implementation of IP telephony for the whole country (all offices)



Customer: Gjensidige NOR

Duration: 2001 – 2004

Project: Acquisition of a new telephone solution and a new Operations Management

regime for telephony.

Role Deputy for the Project Manager and project member

**Description:** Acquisition of a new telephone solution and outsourcing the operations and

maintenance of the telephony solutions for all of DnB.

Planning the implementation of the new Operations management regime for telephony. Follow-up of quality and budget. Was responsible for working out plans, requirement specifications and the acquisition documents (including contract documents) for the operations of the telephony systems. Bid and purchasing process, negotiations and contract drafts (based on Norwegian Governmental standards). Did also lead the process of establishing a Telecomm

strategy for Konserntelefoni and implementing the strategy.

Achieved result:: Successful implementation of the telephone solution and the new Operations

Mangement regime for telephony within DnB

**Customer:** Jernbaneverket (state railway infrastructure company)

**Duration:** 2001 – 2004

Project: The BaneData Project

**Role** In charge of adapting the standard system and project member

**Description:** The goal of the Project was to acquire a new infrastructure database for

Jernbaneverket – BaneData. The work consisted of setting up the system with proper data for all railway disciplines. Adapting the Maintenance Management system Maximo, follow-up and quality-assurance of documentation as well as preparations for the transition to Maintenance Management. Follow-up of plans,

budget, change management and progress.

Achieved result: Successful implementation of BaneData within Jernbaneverket

Customer: Gardermobanen / Flytoget (The airport express line / Train)

**Duration:** 1996 – 2001

Project: IT-systems Gardermobanen

Role Project Manager Maintenance Management systems

**Description:** Participated in the project group that was responsible for the delivery of IT-

systems to Gardermobanen. Planning, follow-up, quality assurance, budget and progress. Was in this context Project Manager for maintenance systems concerning trains and infrastructure. The task was to implement the Maximo maintenance system for trains and infrastructure. Planning, follow-up and change Management. The system was implemented in the Flytoget organisation, at Jernbaneverket region east and in NSBs workshop for train maintenance in

Lodalen in Oslo.

Was until January 2001 during Gardermobanens operational phase IT- advisor for planning systems (for trains, personnel and traffic operation) and the maintenance

 $system\ Maximo.\ Follow-up\ of\ quality,\ budget\ and\ progress.$ 

Took part in the making of the invitations to tenders for new machine platform, new operation and maintenance agreement, new finance system and changes to

the ticketing system within Flytoget.

Took part in the selection of supplier and the negotiations concerning new finance system and new operation- and maintenance agreement for Flytoget (focus on

RAMS and LCC).

Achieved result: Successful implementation of Maintenance Management systems for

Gardermobanen and Flytoget

1994 – 1996 Norwegian State Was working with the project definition papers for the PGTIT project. (Project



Railway's (NSBs) ITdepartment, Oslo. Consultant for Prosjekt Gardermotrafikk And Gardermobanen Gardermotrafikk IT).

Was Project Manager for PGTIT-strategy – the project wrote an IT-strategy for the operation of Gardermobanen. I also participated in the project PGTIT-plan – the project wrote a complete IT-plan for the operation of the Gardermobanen. Participated in the project that wrote a complete requirement specification for the IT-systems of Gardermobanen. Was in this phase discipline leader for planning systems that made requirement specification for timetable planning, personnel planning, vehicle-planning and traffic supervision. Held the position as project secretary for the project manager.

1991 1994 NSB Servicedivisjonen Norwegian State railways (NSB) Servicedivisjonen (Service division), Oslo. Participated in the making of the It-strategy and the 5 year IT-plan for the service division.

Participated in the project "Tollbugt. 32 – data solution" New software platform for NSBs main office.

Participated in the project "Networking solution for train operations". Planning of a new networking solution for operation and maintenance of trains.

Participated in the company project "Evaluation of office support software

Participated in the company project "Evaluation of office support software products". The project evaluated and selected office support software products for the NSB organisation.

Participated in the project "Data safety" The project performed an initial study and wrote a paper as the basis of performing relevant actions for data safety. Participated in the project "SVITSJ" – in the main project group – the IT-organisation group – the IT-plan group and the business model group. The project did a survey for finding possible advantages in co-ordinating all IT-systems of Jernbanevirksomheten.

Project manager of the "Ruteplanprosjektet". The project performed an initial study and made a plan for the implementation of systems related to time schedule planning, personnel planning, vehicle planning and payment for duties and rosters. The project made a thorough investigation into the similar systems used within other railways and transportation companies in Europe. The project was successful

1987 – 1991 NSB Materielldivisjonen Norwegian State Railways (NSB) Materielldivisjonen (Rolling stock division), Oslo Participated in the initial work for preparing the IRMA project (Information system for rolling stock). The sub project "Work Order" at the workshop Marienborg in Trondheim. The work consisted of programming and implementation of a work order routine within the workshop. The use of bar codes for registering work orders was also implemented.

Project manager for the start up and implementation of the time registration system CASA in the workshops of NSB situated in Oslo, Drammen, Trondheim, Hamar, Bergen, Stavanger and Kristiansand. The job also consisted of handling unions, Datatilsyn, Arbeidstilsyn, Sivilombudsmann etc. (official instances for handling issues related laws and regulations concerning employees) The project was successful.

Project manager for implementing local area network in NSBs workshops situated as mentioned above. The project was successful.

#### Other experience

Construction Project – Client/Constructor

I have 10 years of experience as head of the board in the housing co-operative where I live. It consists of 20 buildings with 546 flats. In the fall of 2006 we finished a project catering for the total renovation of the plumbing and bathrooms. A project spanning 5 years and costing approx. 100 millions NOK. We finished according to plan and under budget. I was representing the co-operative as Client/Constructor with the follow-up and control of the Builder and the relations between the inhabitants and the Builder.



## **Education and certificates**

**Year** 1973 – 1979

**Eduction** IT education through NSB and R-direktoratet (governmental directorate)

Yer 1969 – 1972

EducationExamen Artium på ReallinjaSchoolLambertseter Gymnas

**Courses** Several courses within self-development

### Laguage

Native language Norwegian

Other Languages

Self-assesment **Understanding** Written Spoken European Level Listening Reading Spoken Spoken Written interaction Production production (\*) English Advanced Advanced Advanced Advanced Advanced C2 C2 C1 C1 C1 user user user user user German Independent Independent Independent Independent Independent В1 В1 В1 В1 В1 user user user user user Α1 Α1 Α1 Basic user Α1 Basic user Α1 Basic user French Basic user Basic user

(\*)Common European Framework of Reference for Languages

### References

Will be given on request